

Location

BPL Walmart Community Room and via Zoom

Call to Order**Roll Call**

Library Advisory Board Members and Recognize Guest(s)

Approval of April 6, 2022 Minutes**Agenda Items**

1. Bentonville History Museum Presentation by Don Barnett
 - a. BPL - Train Station Property Overview / Update
2. Bentonville GeekCon Overview by Heather Hays
 - a. May 7, 10AM – 1PM
3. Bentonville Public Library Report
 - a. Expansion in Design Development phase – updates slated for mid-May
 - b. remoteLocker systems are installed and working
 - i. Pickup locations added to mobile app
 - c. eCommerce launched April 26
 - i. Online access for self-service transactions
 - ii. BPL provide iPad for in-library use
 - iii. eCommerce policies approved by City staff attorney
 - iv. Pending: mobile app services
 - d. SelfCheck terminals expected in May
 - e. Personnel update – one part-time children's clerk position remains vacant
 - f. Programs and services update
 - i. Bentonville Together Festival
 1. Approx. 500 +/- visits to library booth
 2. Multilingual Storytimes positive response (65 – 75 across 3 sessions)
 3. Patron donated funds for book prize drawing of *The Very Hungry Caterpillar* (Bilingual English/Spanish edition – 17 copies available)
 - ii. A Morning with Keith O'Brien
 - iii. Summer Reading Program
 - iv. Marketing: daily social posts, weekly newsletters, monthly calendars and regular media releases
 1. 2021 Annual Report pending: end of May digital release
4. Friends of the Bentonville Library Report
5. Bentonville Library Foundation Report

Next Meeting

Wednesday, June 1, 2022 at 1PM, BPL Walmart Community Room (in-person only/group photo planned)

Adjournment

eCommerce Policies*Privacy Policy**

Any personal information requested or gathered for eCommerce and/or retail transactions will be used only for purposes necessary to conduct library business. It will not be traded, sold, or given to any other party, except as specifically allowed or required by law.

Refund Policy

Disputed fines and fees that are considered legitimate charges will not be refunded.

Refunds for overpayments related to human or technical error will be issued to the patron's credit card via a "credit" within 7 to 10 business days.

Refunds for lost items that are returned to the Library are subject to established policies.